

AISATS deploys new ground support equipment to upscale services at Delhi IGI Airport

Air India SATS Airport Services Pvt. Ltd (AISATS), India's premier airport services company, has further invested ₹ 57 crore in new Ground Support Equipment (GSE) at the Delhi IGI Airport. This investment is part of the ₹ 85 crore invested in GSE by AISATS in the past one year. The GSE deployed will not only enhance service delivery standards but also improve operational efficiency and compliance with local airport regulations, said a release.

AISATS currently handles around 50 per cent of scheduled flights daily at Delhi IGI Airport, India's busiest airport. Some key factors that contribute to the high service standards at DEL are on-time performance of airlines, professional customer services and smooth passenger handling - right from check-in to boarding and from disembarkation to timely baggage presentation and handling service. To ensure seamless services and improved, faster turnaround time without compromising safety, AISATS has deployed a whole range of newly-acquired motorised and non-motorised handling equipment including baggage tractors, ambulift, air starter units, ground power units, lower/main deck loaders, aircraft pushback units, tarmac coaches, toilet and water bowsers, conveyor belt loaders,



baggage trolleys, container trailers and pallet dollies.

These equipment will not only ensure smooth handling of flight operations but will also enhance AISATS' capability to handle wider range of aircraft and potential new customer airlines, the release highlighted