

# AISATS honoured with ISAGO registration at Indira Gandhi International Airport, New Delhi

Air India SATS Airport Services Pvt. Ltd (AISATS), India's premier airport services company, has been accorded with the IATA Safety Audit for Ground Operations (ISAGO) registration for adhering to IATA's stringent and high safety standards at Indira Gandhi International (IGI) Airport, New Delhi (DEL).

The ISAGO Program is an internationally recognised and accepted evaluation system designed to assess the operational management and control systems of a Ground Service Provider. ISAGO audit is based on industry proven quality audit principles, conducted in a standardised manner to achieve consistent results. Key parameters like Organization and Management (ORM), Load Control (LOD), Passenger and Baggage Handling (PAB), Aircraft Handling and Loading (HDL) and Aircraft Ground Movement (AGM) were taken into consideration by IATA while certifying AISATS.



Commented Willy Ko, CEO, AISATS, "IGI Airport, Delhi is not only the busiest airport in India in terms of passenger traffic and second busiest airport in terms of cargo traffic, but was also recognised by the Airports Council International (ACI) as the Best Airport for 2014 (25-40 mppa) at its Airline Service Quality (ASQ) Awards for excellence in passenger service. With this ISAGO registration, AISATS, which handles more than 50 per cent of the flights at DEL, will continue its efforts to make safety a top priority and bring the safety standards at IGI Airport to even greater heights."

AISATS is now ISAGO registered at Indira Gandhi International Airport in Delhi (DEL), Kempegowda International Airport in Bengaluru (BLR), Rajiv Gandhi International Airport in Hyderabad (HYD), Trivandrum International Airport in Thiruvananthapuram (TRV), and its headquarters in Mumbai.