

For immediate release

AISATS wins the esteemed 'Best Air Cargo Terminal Operator' Award for the fifth consecutive year

Bangalore, March 30, 2016: Air India SATS Airport Services Pvt. Ltd. (AISATS), India's premier airport services company has been awarded the 'Best Air Cargo Terminal Operator' award for the fifth consecutive year by the Indian Chambers of Commerce at the ICC Supply Chain & Logistics Summit & Awards held at The Park in New Delhi. Mr. Ariffin Hussein, Assistant Vice President – Cargo Operations, AISATS BLR accepted the award on behalf of AISATS from Shri Sanjay Mitra, Secretary, Ministry of Road Transport and Highways and Mr. Shiv Siddhant Kaul, President of the Indian Chamber of Commerce in the presence of honorable panelists, representing various facets of the industry.

Each year, ICC recognises and appreciates the eminent stakeholders within India's Supply Chain and Logistic sector. The nominees for these awards are carefully evaluated on various parameters like operational performance, sustainability, quality, safety, customer satisfaction and adoption of information technology.

AISATS constantly endeavours towards setting new yardsticks for its performance excellence. The flagship air freight terminal is the 1st air cargo terminal to be certified by the Transported Asset Protection Association (TAPA) as per FSR class A 2014 standards. The said terminal is also Goods Distribution Practices (GDP) certified for transportation of pharmaceutical products as per World Health Organisation (WHO) guidelines.

On the occasion, Mr. Mike Chew, CEO, AISATS said "It is an honour to receive this prestigious award by the Indian Chambers of Commerce. Holding top spot for the 5th consecutive time is an acknowledgement of the consistent premier cargo and ground handling services that we provide to our customers. AISATS constantly strives to improve customer experience by augmenting our services at all our stations through innovation, technology and process enhancements."

About Air India SATS Airport Services Pvt Ltd (AISATS)

AISATS is a 50:50 joint venture between Air India Limited, and SATS Limited, a leading gateway services and food solutions provider in Asia. As part of the Indian Government's initiative to upgrade its airports to world-class facilities and attract more airlines to fly into India, AISATS was formed with the vision to provide world-class airport services in ground and cargo handling that exceed customers' expectations.

Since the start of its operations in 2008, AISATS has provided hassle-free and comprehensive solutions to its customer airlines in international airports at Bengaluru, Delhi, Hyderabad, Mangalore and Trivandrum. Currently employing over 7,000 staff, AISATS offers end-to-end ground handling services such as passenger and baggage handling, ramp handling, aircraft interior cleaning, load control and flight operations, and cargo handling services for general, perishable, transshipment, express courier and special cargo.

In the past year, AISATS' Cargo Airfreight Terminal in Bengaluru won the "Air Cargo Terminal Operator" for the 4th year running from the Indian Chamber of Commerce. AISATS' customers also won various "best performing" station awards from their respective HQs as well. AISATS recently obtained ISO 9001:2008 certification for the operations in Delhi and both ISO and ISAGO certifications will be extended to all the AISATS locations soon.

Media Contact:

Perfect Relations Pvt. Ltd.

Arpit Shah

Mobile: +91-9773700445

Email: ashah@perfectrelations.com

Shweta Retharekar

Mobile: +91-9619342055

Email: shwetar@perfectrelations.com